



\*\*\*\* SCHLOSSHOTEL  
PURSCHENSTEIN

Schloss Purschenstein Hotel GmbH, Purschenstein 1 09544 Neuhausen

***An overview of the measures currently being taken at Purschenstein Castle in accordance with the latest official regulations and general ordinances in the context of the ongoing Covid-19 pandemic.***

***The measures we have taken in this regard always take into account the comfort and well-being of our guests. All of our staff is committed to ensuring your comfort throughout your stay.***

**Getting there:**

Please note that hotels are currently not allowed to offer accommodation to travelers from areas with more than 50 infections / 100,000 inhabitants. For guests from these areas, accommodation is only available if they have a, less than 48 hours old, medical certificate confirming that there is no infection with SARS-CoV-2.

The current list of affected areas can be found under the following link:

<https://www.dehoga-sachsen.de/veranstaltungen/alle-termine/termin/covid-19-landkreise-mit-hoher-infektionszahl>

If you experience influenza like symptoms, please reconsider traveling at this time.

We deeply regret that we have to implement these measures and ask for your understanding and cooperation in order to protect our other guests and employees from possible infections.

If you have any questions about these measures, please do not hesitate to contact us.

**Breakfast:**

During your stay we will serve you a rich breakfast buffet between 7.30 a.m. and 10.30 a.m. In your room you will find an order form on which you can specify your requirements for egg dishes at breakfast. This ensures that you are served freshly prepared eggs. Please fill out this form daily, hand it in at reception by 6 p.m. and reserve a specific time slot for your breakfast the next morning. We ask you to keep the reserved time slot.

**Restaurant:**

Our Remise restaurant is open daily between 5:30 pm and 8:30 pm for dinner reservations. Please reserve your table for a certain period in advance at the reception.

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We ask you to **observe the reserved time slots for breakfast and dinner** in order to ensure smooth operation and avoid queues at the entrance of the diningroom.

**It is compulsory to wear a mask when entering or moving within the restaurant. Once at your table, these can of course be removed.**

We regret that the **wellness area** has to remain closed at this time due to the above regulations. It's only a small area, and social distancing compliance is most difficult to implement.

**Public areas:**

During the day, one of our employees will continuously clean and disinfect the public areas and toilets.

**Your room:**

Our housekeepers have prepared your room and carefully disinfected it. During your stay, you may want to turn off daily cleaning of your room. If you would like to do this, please inform the reception. The cleaning service, however, only enters your room when you are not there. Please make sure that the green "Clean my Room" sign is hanging on the outside of your door.

**In general**, we recommend wearing mouth and nose masks when walking through enclosed spaces, as it can sometimes be difficult to maintain the required social distance in corridors and / or on stairs. On the stairs, it would be good to stay on the right side and make room for those who descend on the narrower stairs.

Please note that the elevator in the castle can only be used by members of the same household.

Disinfection dispensers and stations are available in sufficient numbers throughout the hotel complex.

We expect that the restrictions we put in place guarantee our guests an extremely comfortable, safe and enjoyable stay with us.

Management and employees of Purschenstein Castle  
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